

3. The right to be involved in planning your own rehabilitation program and to be informed of any changes to your program.
4. The right to confidentiality. All information obtained by the vocational rehabilitation counselor can only be used for your rehabilitation program.
5. The right to appeal a decision made by your vocational rehabilitation counselor.
6. The right to request assistance and advocacy services from **CAP**.

For More Information or For Assistance or To Obtain This Brochure in an Alternate Format

Please Contact

**CAP
CLIENT
ASSISTANCE
PROGRAM**

at the



**HAWAII
DISABILITY RIGHTS
CENTER**

**1132 Bishop Street, Suite 2102
Honolulu, Hawaii 96813**

Telephone: 949-2922 -- Fax: 949-2928

Statewide Voice/TDD Toll Free: 1-800-882-1057

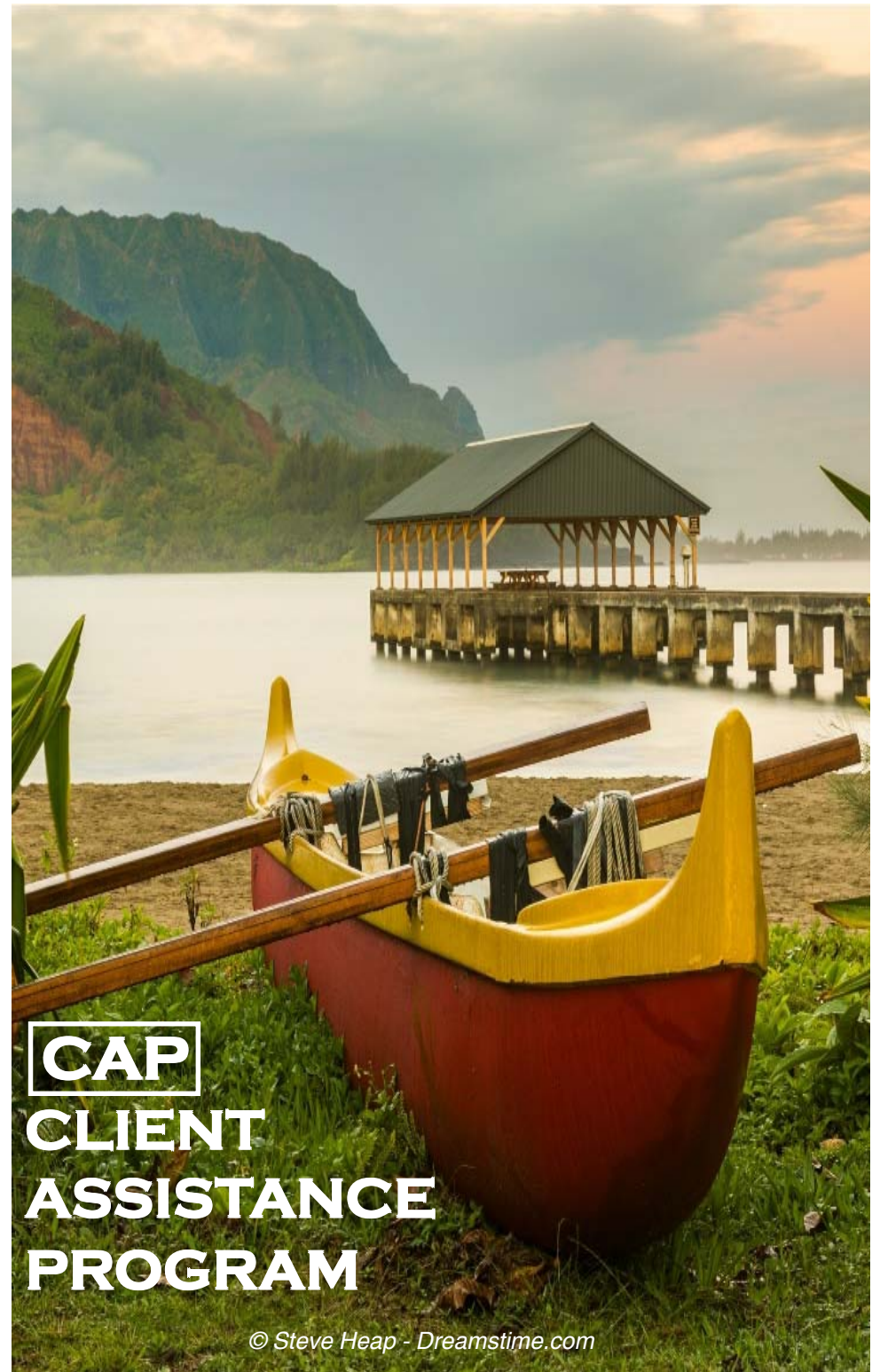
Email: Info@HawaiiDisabilityRights.org

Website: www.HawaiiDisabilityRights.org

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<http://www.dreamstime.com/royalty-free-stock-images-hawaiian-canoe-nahalei-pier-image37890309>

April 2016



**CAP
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ASSISTANCE
PROGRAM**

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HAWAII DISABILITY RIGHTS CENTER

is Hawaii's designated



CLIENT ASSISTANCE PROGRAM

for Applicants and Recipients of Programs and Services
authorized in the REHABILITATION ACT

The federal Rehabilitation Act established and funds Vocational Rehabilitation and other services across the United States. These programs offer people with disabilities training and other preparation so they can find a job and go to work. In the State of Hawaii, this VR program is operated by the:

**Department of Human Services
Division of Vocational Rehabilitation**



CLIENT ASSISTANCE PROGRAM

The Rehabilitation Act also established and funds the **CLIENT ASSISTANCE PROGRAM** in each State, to help people with disabilities when they are having difficulty getting services funded under the Rehabilitation Act. **CAP** can assist in the following ways:

1. Inform and advise all applicants and recipients of all available services under the Rehabilitation Act and under Title I (Employment) of the Americans with Disabilities Act (ADA).
2. Help applicants and recipients obtain services funded under the Rehabilitation Act, whether the services are provided by the State Division of Vocational Rehabilitation, or by any of their private providers.

3. Investigate the questions or complaints that applicants and recipients have about services provided under the Rehabilitation Act.
4. Assist applicants and recipients to resolve problems they may have with their rehabilitation counselor or other providers.
5. Assist applicants and recipients to appeal decisions made by counselors or programs providing rehabilitation services.
6. Represent applicants and recipients in administrative, legal or other appropriate proceedings when they are not receiving the treatment, services or rehabilitation they are entitled to under the Rehabilitation Act.
7. Link applicants and recipients to other agencies that may be able to assist them, including **Protection and Advocacy (P&A) for people with disabilities**.

WHO IS ELIGIBLE FOR CAP ASSISTANCE?

CAP can assist individuals with disabilities at any time during the rehabilitation process: (1) when you are interested in applying, (2) during your application process, (3) when you are receiving services, or (4) when you have finished receiving services, and even if you have begun working, but still have questions or concerns about VR.

**YOU ARE ELIGIBLE FOR CAP ASSISTANCE AT ANY
STEP ALONG THE WAY BEFORE, DURING, AND AFTER
YOUR REHABILITATION.**

Your Rights under the REHABILITATION ACT

Applicants and recipients have certain rights when seeking or receiving vocational rehabilitation services, including:

1. The right to apply for vocational rehabilitation services. This includes the right to an evaluation.
2. The right to be provided services without regard to race, color, sex, age, creed, religion, national origin or disability.